

FY10 MCRCSP ~ Hold Codes

11/2009

Hold Code	Hold Code Descriptor as it appears on Health Advantage's Explanation of Payments (EOP)	MCRCSP Hold Code Description	Status
I9	ICD-9 Code Not In Contract	Non-Program ICD-9 code	REJECT
IV	Code no longer valid	No longer a valid CPT/HCPCS of ICD-9 code	REJECT
JL	Revenue Code Not In Contract	Non-Program Revenue Code	REJECT
JM	CPT/HCPCS Code Not In Contract	Non-Program CPT/HCPCS code	REJECT
N5	Prior FY date	Service date for prior fiscal year	REJECT
N6	State override	State CRC approve payment	REJECT
N8	Provider not enrolled	Provider/Billing Agency not enrolled in MBCIS	REJECT
N9	Service partially/fully done by another provider	Service performed and paid to another provider	REJECT
ND	Duplicate Claim	Duplicate claim	REJECT
NE	Place of Service not covered	Inappropriate site for care given	REJECT
PB	Authorization Required	Claim requires authorization by LCA	REJECT
PS	Program Service Mismatch	Claim information not match MBCIS information - OR service not entered/authorized in MBCIS	REJECT
RC	Client is not a COLORECTOAL Client	Not a COLORECTAL Client	REJECT
UN	Number of Units Mismatch	Number of units on claim does not match MBCIS units	REJECT
XA	Denied Claim Paid	Claim denied in error. Denied claim now paid	PAID
XB	Payment Error	Claim paid in error. TPA reversed payment made in error. (Take Back)	REJECT
ZMM	Client not found - billing error. (EOP will be from McLaren Health Plan/Health Advantage, rather than BCCCP)	Claim rejected for various reasons. PLEASE FAX EOP AND CLAIMS TO TORY OR SAM FOR RE-PROCESSING (517) 335-8752	REJECT