



April 25, 2008

Dear Provider:

Thank you for your continued excellence and dedication to providing high quality services to our members. We strive to provide high quality services as well, through the timely and accurate processing of claims.

There have been some concerns brought to our attention recently involving payments being routed to members rather than providers. The following information is being provided to you in an effort to alleviate the above concern and enhance the turnaround time on all claims that are submitted.

Please be sure that each claim that is submitted for services received by a BCCCP member includes the following:

- On the CMS 1500 please check "YES" in box 27
- On the UB04 please ensure that box 2 contains the information for the person/group who should receive payment if it differs from the person/group indicated in box 1
- On electronic claims please verify that loop 2300, CLM 08 (Claim Information Section), "Assignment of Benefits Indicator" is set to "YES"

In addition to the above steps, please note that all services covered by BCCCP and provided to current members of BCCCP do not require a co-pay. These services include:

- Family Planning/BCCCP Joint Project services
- Breast health services
- Cervical health services
- WISEWOMAN services (if applicable)

If you have any questions regarding the information above please contact the Michigan Breast and Cervical Cancer Control Program's claim line at 866-930-6324.

Sincerely,

BCCCP/Health Advantage, Inc.