



STATE OF MICHIGAN
DEPARTMENT OF COMMUNITY HEALTH
LANSING

JENNIFER M. GRANHOLM
GOVERNOR

JANET OLSZEWSKI
DIRECTOR

MEMORANDUM

DATE: October 3, 2007

TO: BCCCP Coordinators & Billing Staff

FROM: Cathy Blaze
Reimbursement Analyst
Breast and Cervical Cancer Control Program

SUBJECT: DUPLICATE PAYMENTS

If a provider receives duplicate payments – one from Nationwide’s last check run, and one from Health Advantage – there are 2 possible resolutions.

1) A check can be issued to Health Advantage – and sent, along w/ a copy of the EOP indicating which claims they are returning monies for.

OR

2) Take Backs can be performed at the State. The take backs would come off the next check issued to that particular provider and would be a separate line item on the EOP showing which client/claim number the take back is associated with.

If the provider would like the take backs done, all they need to do is fax a copy of the EOP to Tory or Sam (fax: 517-335-9397) – and indicate which payments need to be taken back.

As stated in previous memos - when the provider(s) receives an EOP and a check for services billed, please be sure that both the EOP and check have our BCCCP logo on them. If there is any other logo or name, please DO NOT cash the checks. These checks would be from an incorrect funding source.

Please return the checks, along with the EOP to the address indicated on the statement with a note saying: **“Incorrect payment issued. Claims submitted are to be paid by MI BCCCP”**.

Providers will then need to re-bill all claims to Health Advantage, Inc with “BCCCP” in the correct box on the claim form(s).

If you have questions please contact Tory Phelps 517/335-8854 or PhelpsT2@michigan.gov