Health Department Collaboration with Federally Qualified Healthcare Centers

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BCCCP and CRC Coordinator
Health Department of Northwest Michigan
Health Department of Northwest Michigan Mission

- Promote wellness
- Prevent disease
- Provide quality healthcare
- Address health problems of vulnerable populations
- Protect the environment for the residents and visitors in our communities
Health Department of Northwest Michigan

- 4 counties
- Population 104,500
Bellaire
Morel Mushrooms
Rubber Ducky Festival
Mancelona
Bass Festival

58th Annual Bass Festival
2013 May 30th - June 2nd
Charlevoix County
Charlevoix
Petunias

Store Fronts

Streets
Venetian Festival
Emmet County
Petoskey/ Harbor Springs
Petoskey Stone
Festival on the Bay
4th of July Celebration
Otsego County
Gaylord
Golfing and Skiing
Alpenfest
Local Coordinating Agency

- Grand Traverse
- Benzie
- Leelanau
Traverse City
Benzie
Role as Coordinator

- Implement service agreements
- Coordinate services
- Navigate to overcome barriers
- Advocate for client
- Outreach in communities
FQHCs

- Reimbursement designation from the Bureau of Primary Health Care and the CMMS

- “Safety Net” providers that enhance provision of health care to underserved urban and rural communities

- Provide primary care and preventive care including health, dental, and mental health/substance abuse services
FQHCs

- Provide care for all ages regardless of ability to pay
- Offer sliding-fee scale based on income
Qualifications for Breast and Cervical Cancer Control Program (BCCCP) and Michigan Early Detection Program (MCRCEDP)

- Female for BCCCP, 40–64
- Male or Female for MCRCEDP, 50–64
- Uninsured/Underinsured
- Income < or = 250% above FPL
Why collaboration?

- Increase cancer screening rates
- Improve “no show” rates
- Increase education regarding breast, cervical, and colorectal health
- Decrease cancer burden on Michigan residents
- Treat early stages of cancer when survival rates are better
Federally Qualified Healthcare Centers (FQHC)

- Emmet (Community Health Center and Little Traverse Band of Odawa Indians)
- Charlevoix (East Jordan Family Health Center)
- Antrim (Bellaire Family Health Center and Central Lake Health Center)
- Grand Traverse (Traverse Health Clinic and Northwest Health Services)
FQHC Options

- Can refer to Health Dept each case

or

- Take BCCCP caseload with coordination through Health Dept
East Jordan Family Health Center
East Jordan Family Healthcare Center

- Located in Charlevoix County
- Borders near Antrim County
- Clientele primarily from Charlevoix, Antrim, and Otsego Counties
- Primary care offered
Important to Have:

- Service Agreement
Important To Have:

- Team approach
  - Involve medical director
  - Involve nurses, medical assistants
  - Involve billing personnel
  - Involve administration
Important To Have:

- Point person
Important to Have:

- MDCH Medical Protocol
  - Policies in place
  - Reference
  - Recognize limitations of program
  - BCCCP/CRC Coordinator accessible
Perform breast and cervical screening services
- CBE
- Pelvic exam
- Pap Test
- Order Mammogram/USN
- Screen for colorectal cancer
- Follow-up for abnormal screening results
  - Enlist cooperation of hospitals and other healthcare organizations
FQHC/BCCCP

- FQHC Collaborates with BCCCP Coordinator for Cancer Treatment
  - Medicaid Application
  - Referral to ACS
  - Referral for Tobacco cessation (if applicable)
  - Referral for navigation through barriers
  - Referral to PATH programs
Refr client for further colorectal cancer screening
  ◦ FOBT
  ◦ Colonoscopy
Example of Barriers

- Rides to appointments
- Missing work for appointments
- Paying for services
- Cost of gas to get to appointments
Further Collaboration

High Tea

For Breast Cancer Prevention

Antrim County
Assistance With Barriers
Antrim County High Tea

- Provide gas cards
- Work with county transit system
- Pay for services not covered by BCCCP
- Partner with hospital for mammogram asst for those not eligible for BCCCP
- Provide awareness
- Provide education
- Provide listening
Help with reminder systems
Referral to other Health Dept programs
Financial troubleshooting
Impact

- Increased cancer screenings
- Increased show rates
- Decreased cancer rates
- Increased client satisfaction
- Decreased worries